

FYE'S BIG 10 FAQ's



1. What is New Student Orientation?

New Student Orientation is an event that assists in connecting students to campus resources, tools and staff. It is the beginning of your journey as a Jaguar at Southern University and A&M College. Orientation will assist with gaining valuable knowledge of traditions and SU student experiences. Website: <http://www.subr.edu/page/orientation>.

2. How can I gain a mentor?

Mentors are available for freshman and sophomore students. Please contact the Office of First and Second Year Experience at 225.771.5401 or visit T.H Harris Hall Suite 1075. In the event you are an upperclassman and would like to become a mentor, you should stop by as well.

3. What are important dates and vacation times?

View the Registrar's Academic Calendar

http://www.subr.edu/assets/subr/AcademicAffairs/AcademicCalendar2018-2019_Finalupdated-082718.pdf.

4. What is the CUSA/CSS hold?

The CUSA/CSS hold is placed on each student's account until 36 credit hours are earned. The hold only prohibits students from creating a class schedule. If students are over 36 credit hours, they should meet their Faculty Advisor in their respective Academic Colleges or visit the Center for Student Success webpage for Faculty Information. <http://www.subr.edu/subhome/39>.

5. Where are Academic Coaches located?

Academic Coaches are located in T.H Harris Hall Suite 1080. Academic Coaches assist students 0-36 credit hours, with career exploration, scheduling general classes, improve skills and performance as well and developing skills in time management, goal setting and test preparation. Visit CSS's website: <http://www.subr.edu/subhome/division-of-student-success>.

6. Whom do I talk to if I have a disability or need accommodations?

We want to ensure the best First and Second Year Experience on the Bluff for all students. Please contact the Office of Disability Services at 225.771.3546 or email Ms. Patricia Hebert at patricia_herbert@subr.edu or visit the website <http://www.subr.edu/page/13>.

7. What if I am a Transfer Student?

Students who transfer to Southern University and A&M College are expected to attend New Student Orientation. Transfer students who have earned 0-36 credit hours will speak with an Academic Coach in T. H Harris Hall Suite 1080. Transfer students with 36+ credit hours will be advised by a Faculty Advisor within their respective Academic Colleges.

8. When should Transfer Students submit Academic Transcripts?

All transfer students are expected to send Academic Transcripts to SUBR as soon as possible. It is important to print out a course description in case some courses are not articulated and complete the Transfer Course Evaluation Form.

<http://www.subr.edu/assets/subr/RegistrarOffice/TransferCourseEvaluationForm17.pdf>.

9. Where can I find Tutoring Services?

Tutoring Services and Supplemental Instruction are located in Stewart Hall Room 155. Students are also encouraged to attend the Learning Center located in PBS Pinchback on the first floor.

10. What If I am having problems with Moodle/LiveText or Email login?

Students who are having difficulties with campus login should visit the Department of Information Technology (DOIT). This office is located in Moore Hall on the second floor. Website: <http://www.subr.edu/subhome/51>.